

Document Name:	IDT-QUAL-01 IndustriTech Quality Management Policy		
Revision No:	2	Revision Date:	December 2020
Responsible For:	Head of People, Culture and Safety		
<p>This Document is deemed to be uncontrolled if it is printed out. It is the User's responsibility to check current revision status of Document. This Policy has been endorsed by the Managing Director and reviewed by the People, Culture and Safety Team.</p>			

Purpose

The purpose of this policy is to outline IndustriTech's objectives and ongoing commitment to the implementation and continuous improvement of our Quality Management Systems and Processes.

Application

This policy applies to all Employees of IndustriTech, this includes Casuals, Contractors and people working within IndustriTech. The general term used to describe this group of people will be Employees.

Endorsed by the Managing Director			
Signature:		Date:	December 2020
Name:	Ian Jobson		

Policy

IndustriTech Pty Ltd aim to provide our customers with a premier experience by implementing systems of work to ensure:

- 100% of orders comply with IndustriTech Pty Ltd Quality Assurance Standards and meet the Client's expectations
- 100% of orders are delivered on time
- 100% of orders are completed within budget

To meet these objectives, we have implemented and maintain a Quality Management System. We conduct self-assessments in the form of Work Improvement Notices (WINs) and Internal Auditing.

A process of continual improvement is followed to enhance our pursuit of excellence and the effectiveness of the Quality Management System.

Through systematic reporting to IndustriTech management we have developed a process for establishing and reviewing our quality objectives.

Our values of 'Proactive, Reliable and Efficient' underpin the way we work, and our people are committed to our business and our customers' needs.

All our policies, procedures, and systems of work, along with our values are communicated throughout the IndustriTech organisation and contractors.

Our ongoing maintenance of the Quality Management System will ensure the objectives are understood throughout the organisation.

We will continue to review our Quality Policy and Objectives to ensure they meet the requirements of our business partners.